

allisonjones@bodyelectricvitality.com.au

**CLIENT STATEMENT**

In order to comply with state and national legislations in Australia where Allison Jones resides and is accredited, please complete the following:

I hereby attest to:

1. I fully understand that Allison Jones is not a medical doctor or practitioner and I am not consulting her for medical diagnostic or treatment procedures.
2. The services performed by Allison Jones are at all times restricted to consultation on the subject of nutritional and naturopathic matters intended for the maintenance of the best possible state of nutritional health, and do not involve the diagnosing, prognostication, treatment or prescribing of remedies for the treatment of disease, or any act which will constitute the practice of medicine in this NSW, Australia in which a licence is required.
3. I understand that should my prescription pharmaceutical medicine change (including dosing) that I will need to book an appointment to review this change with Allison Jones, or I will otherwise inform my GP/MD, Medical Specialist or Pharmacists of the Natural Medicines (including nutritional and herbal supplements) that I am also taking.
4. I accept that in prescribing certain remedies (nutritional, lifestyle etc) to restore balance and/or rectify possible nutritional deficiencies, that some slight risks to taking that which is prescribed, may be in the form of a reaction to possible unknown allergens or for unknown reasons. If such should occur I should stop taking them and email Allison Jones to obtain further advice as to dosage or modification of the remedies. I understand that in a medical emergency, I should see my doctor, go to the Emergency Room or call an ambulance.
5. That, occasionally supplements not available in Australia (and therefore not TGA-approved) will be prescribed where appropriate. I understand that the regulatory standards in different countries are different than in Australia and that I am responsible for doing any further research on these supplements before taking them.
6. I understand that email communication is only for the purposes of clarifying details discussed in a previous consultation, to email test results or to check details of a new booking. Otherwise, all communication is conducted within a Zoom consultation. Note: an email consultation service is available if required.
7. Working hours are between 9am-5pm Monday to Friday Australian EST. A response will be given within 24-48 hours except on weekends.
8. I understand that if more than 6 months has passed since my last consultation, a new consultation must be booked in order to receive ongoing prescriptions, which are at the discretion of Allison Jones. I also understand it is my responsibility to advise in every consultation which prescriptions I need renewed.
9. I understand that if I have a problem with services provided by Allison Jones, that I should contact her directly to discuss it. Any disputes or arguments arising under this agreement are to be dealt with under the law of New South Wales, Australia.
10. I understand the refund policy:
  - no refunds after a consultation
  - changes or cancellations to consultation bookings require a minimum of 48 hours notice, otherwise 30% of the fee is payable
  - if a supplement or liquid herbal mixture is ordered or formulated specifically for me that I agree to, I will pay the quoted price and that no refunds are available.
11. I have read and understand all the information provided to me or as detailed on the 'Fees and Policies' section of Allison Jones' website <https://www.bodyelectricvitality.com.au/work-with-me/fees-and-policies/> )

DATE: \_\_\_\_\_

SIGNED: \_\_\_\_\_

NAME: \_\_\_\_\_